



Exel Operations Supervisor

Exel is the Americas leader in contract logistics, providing customer-focused solutions to a wide range of industries including automotive, consumer, retail, engineering and manufacturing, life sciences and healthcare, technology, energy and chemicals. Exel's skilled people make its customers more competitive by creating innovative logistics and supply chain solutions – from demand planning to retail home delivery. Exel has over 25,000 employees in over 400 locations spread throughout the USA and Canada with revenues just under \$5 billion in North America. Exel is part of the \$20 billion global Supply Chain Division of Deutsche Post DHL (DPDHL).

We are currently recruiting for **Operations Supervisors** across the country.

Operations Supervisors act as frontline leadership within our distribution centers. The primary purpose of this role is to supervise a shift of hourly associates by providing leadership, motivation, training and development to the team.

Exel has a business casual environment and focuses on teamwork, associate development and training.

How an Operations Supervisor's day is spent:

Associate Interaction (70% time) – Activities include associate development, one on one coaching, walking throughout work area during assigned shift, conflict resolution among associates, associate group meetings and training.

Process Improvement (10% time) – Activities include action planning with client, project planning follow-up, space planning, turnover review and workshop participation.

Planning (5% time) - Activities include manpower planning, equipment maintenance, work flow prioritization and daily scheduling.

Human Resources (5% time) - Activities include identifying labor needs, interviews and recruiting activities, implementing training, and coaching / counseling for improved performance.

Communications (5% time) - Activities include staff meetings, customer interactions, vendor/service provider interactions, and internal communications with peers, staff and internal business unit departments.

Reporting (5% time) - Activities include Key Performance Indicator tracking, quality reports, audits, financial reporting, material handling equipment reports, site or individual performance tracking and customer required reports.

Compensation & Benefits:

Exel's compensation package includes a competitive salary, annual merit review, and annual bonus. Our wide range of benefits include a variety of medical plans with varying coverage options to meet your health needs, dental plan, 401k, life insurance, vacation, flexible spending accounts and tuition reimbursement.